

## Aerospace

Leading international  
manufacturer

## Fortune 500

Europe, Americas, Asia  
>115,000 employees

*IT Essentials:*

SaaS Digital  
Experience for  
onsite and WFH  
employees



## Challenge

Adoption of work from home and hybrid working resulted in a significant increase in SaaS application and connectivity issues, impacting productivity and business performance.

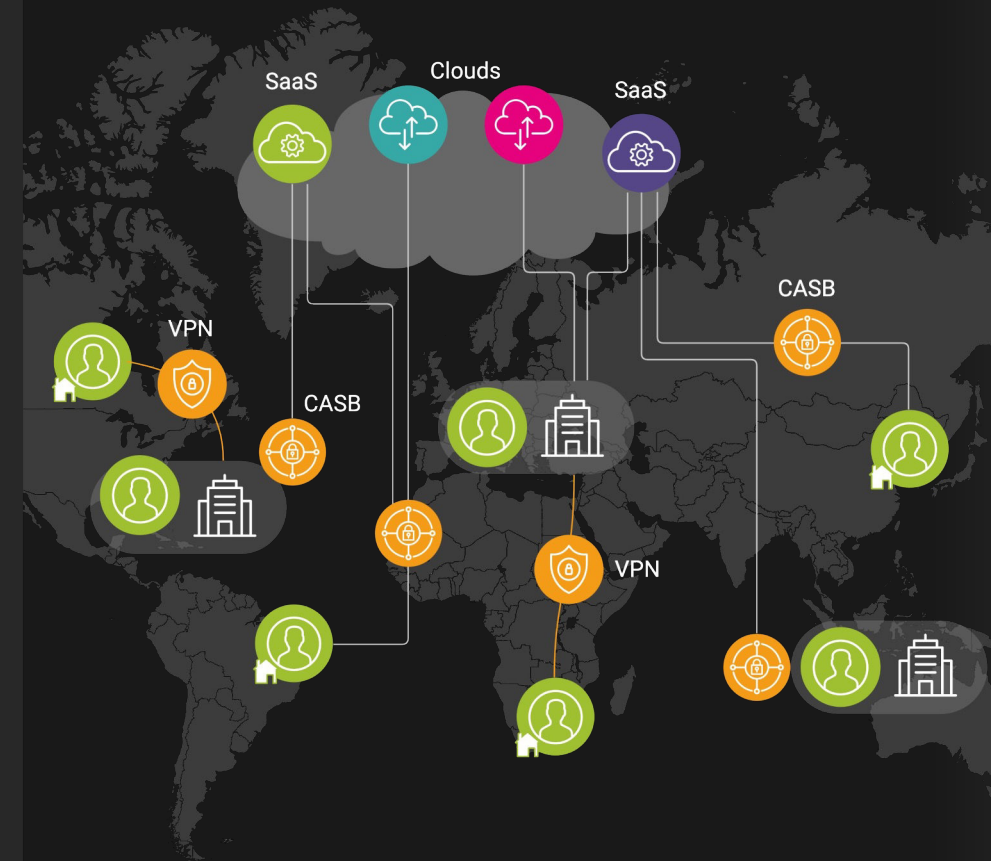
## SaaS Digital Experience

- Excessive MTTR internet connectivity issues impacting remote and onsite users connecting to SaaS and cloud-hosted applications.
- Inability ability to detect, monitor and troubleshoot performance issues reported by work from home employees.



## Objectives

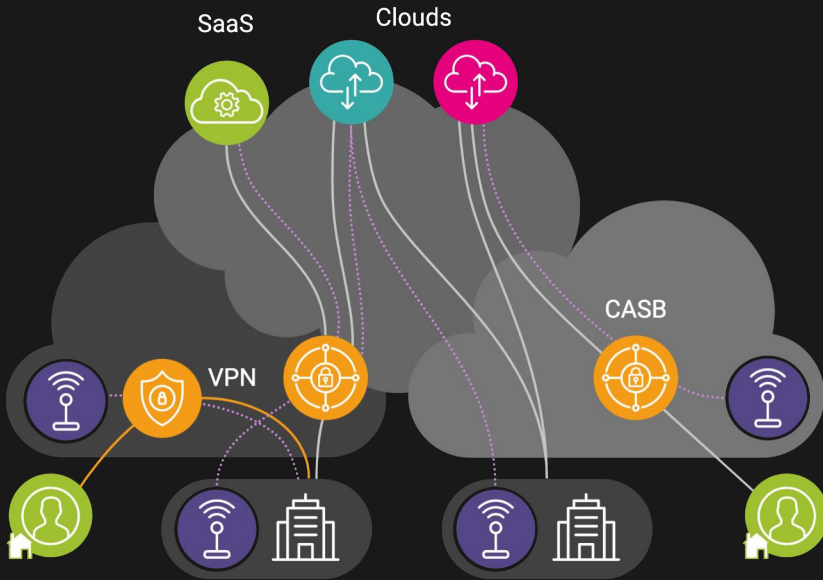
- ✓ Optimize SaaS performance and cloud connectivity from remote and onsite locations
- ✓ Secure WFH connectivity without impacting digital experience using CASB / SASE and VPN gateways.



Users access business-critical SaaS and cloud applications via VPN and CASB zero-trust networks across nearly 200 locations worldwide.

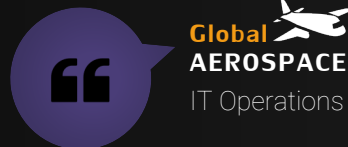
# KADISKA Solution

- Why Kadiska? ① Ease of network test station deployment  
② Simplicity and flexible licensing ③ High value for level of investment



A mix of enterprise and managed Net-Tracer stations monitor network performance to data centers, clouds and SaaS applications from onsite employees and remote workers connecting via CASB and VPN gateways.

*Work from home, SaaS and cloud apps are a competitive advantage now that we've optimized network connectivity and application performance with Kadiska*

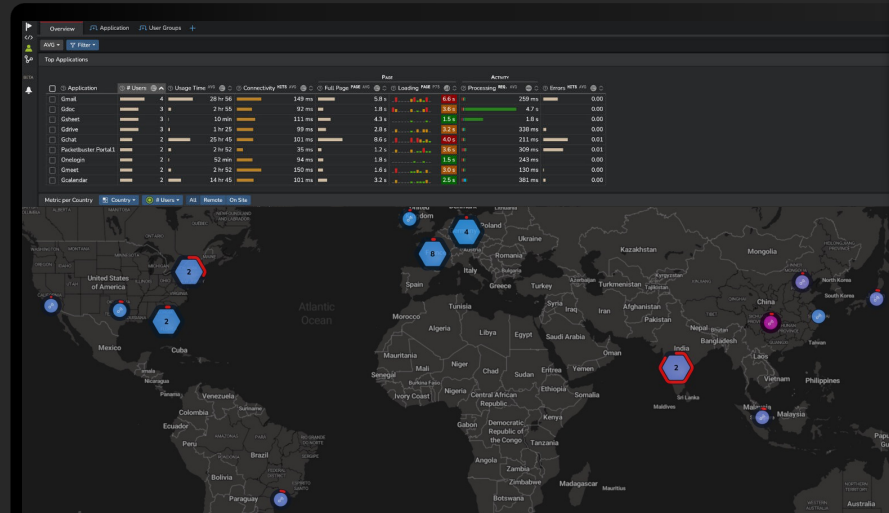


## Outcome

This global manufacturer surpassed their objectives, ensuring remote and onsite workers have an exceptional digital experience access SaaS and cloud-hosted applications.

### Key Results

- Continuous, in-depth visibility into internet transit from corporate gateways to resolve BGP routing issues with service providers.
- Ability to optimize BGP routing policies to maximize VPN performance and enterprise gateway accessibility.
- Fast diagnosis of CASB errors and suboptimal redirections causing latency and unresponsive apps.
- Fast CASB issue resolution: effective vendor discussions enabled by data outlining degradations' scope and origin.



Complete remote and onsite employee digital experience visibility



### Benefits

- ✓ Better WFH user productivity
- ✓ Faster MTTR for SaaS, cloud and WFH connectivity issues
- ✓ More responsive support from internet, transit and CASB providers

### SaaS and WFH

*Full Visibility*



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